

## **Return Policy**

**Last Updated 4/16/2021**

Thank You for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund, store credit, or an exchange. Please see below for more information on our return policy.

### **Returns**

All returns must be postmarked within 25 days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

### **Return Process**

To return an item, contact us at [contact@waiandtori.com](mailto:contact@waiandtori.com) to initiate the refund process. Then, place the item securely in its original packaging and apply the shipping label provided, and mail your return to the following address.

Attn: Returns

8775 Centre Park Dr, Suite 106,

Columbia, MD 21045

### **Refunds**

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least 7 – 14 days from the receipt of your item to process your return.

### **Exceptions**

For defective, soiled, or damaged products, please contact us at [contact@waiandtori.com](mailto:contact@waiandtori.com) to arrange a refund or exchange.

### **Questions**

If you have any questions concerning our return policy, please contact us at [contact@waiandtori.com](mailto:contact@waiandtori.com)